



South Tyneside College

# STUDENT HANDBOOK

**2025/26**





# YOUR GUIDE TO STUDYING WITH US

## WELCOME TO SOUTH TYNESIDE COLLEGE!

We're so glad you've decided to study with us you've 100% made the right choice for your future.



# IMPORTANT DATES 2025 / 2026

TERM DATES	
<b>AUTUMN TERM:</b>	<b>1<sup>ST</sup> SEPTEMBER 2025</b> <b>18<sup>TH</sup> DECEMBER 2025</b> <b>HALF-TERM HOLIDAYS</b> 27 <sup>TH</sup> OCTOBER 2025 - 31 <sup>ST</sup> OCTOBER 2025
<b>CHRISTMAS HOLIDAY:</b> 19 <sup>TH</sup> DECEMBER 2025 - 5 <sup>TH</sup> JANUARY 2026	
<b>SPRING TERM:</b>	<b>6<sup>TH</sup> JANUARY 2026</b> <b>2<sup>ND</sup> APRIL 2026</b> <b>HALF-TERM HOLIDAYS</b> 23 <sup>RD</sup> FEBRUARY 2026 - 27 <sup>TH</sup> FEBRUARY 2026
<b>EASTER HOLIDAY:</b> 3 <sup>RD</sup> APRIL 2026 - 17 <sup>TH</sup> APRIL 2026	
<b>SUMMER TERM:</b>	<b>20<sup>TH</sup> APRIL 2026</b> <b>26<sup>TH</sup> JUNE 2026</b> <b>HALF-TERM HOLIDAYS</b> 25 <sup>TH</sup> MAY 2026 - 29 <sup>TH</sup> MAY 2026

The end date for the summer term may differ between curriculum areas. Please speak to your lecturer for confirmation.

# YOUR JOURNEY STARTS NOW...

**THIS CAN BE A SCARY TIME, BUT DON'T WORRY. WE'LL MAKE YOU FEEL RIGHT AT HOME IN NO TIME. THERE ARE SO MANY EXCITING EXPERIENCES WAITING FOR YOU AND WE WANT YOU TO MAKE THE MOST OF EVERY SINGLE ONE.**



Everything we do here at South Tyneside College is all about YOU, and that is evident in the money we have invested in supporting each and every student to excel and succeed.

This is the start of something special for you. It's the start of your future career. It's the start of your journey to the real world. We know that you need more than just a qualification to make your dreams happen. So, we make a promise to you now that we will support, guide and encourage you throughout your time with us to make sure you have the confidence, skills and knowledge to stand out from the crowd.

You're now part of our friendly and vibrant college community; a community that offers support in and out of the classroom. Our lively campus offers something new to do every week.

From trying out hair and beauty treatments in our salon, to new fitness classes in our gym, we guarantee you'll find your place.

We need you to play your part in this journey too. This means rolling your sleeves up, getting stuck in and reaping the rewards. Hard work and dedication pays off. FACT. We want you to leave us at the top of your educational game and dive straight into the career you've worked towards. If you have any questions at all, please reach out to us. You can speak to your lecturer or pop in to our Student Services hub.

**We're here for you.**

## GET READY TO GLOW

# BACK TO BASICS

## ATTENDANCE AND ABSENCES

We expect students to attend all timetabled sessions, including main programme classes, maths and English, Personal Development and Work Experience as well as arrive on time for each one. After all, how are you going to get the career of your dreams if you don't turn up to learn the skills and knowledge!

Just to make sure we are all on track, we record, monitor and report on the attendance of all learners for all timetabled sessions. All student attendance is monitored, and students aged 16-18 will be recorded.

(Please note: if you have just completed your studies at school before joining the college, you will be automatically included in the monitoring database).

Please avoid taking holidays during term time.

If you are unavoidably absent from college and are aged 16-18 (and/or learners who are vulnerable including those with an EHCP), you (or your parent/carer) should inform your tutor prior to your lesson as to why and for how long.

It is extremely important that you report any absences to us, as we have a legal obligation to report any unauthorised absences to the relevant Local Authority, where there has been no contact made.

If you need to be absent from college, we ask for this to be reported within 24 hours via our 24-hour voicemail centre on 0191 427 3500. Please leave your full name, D.O.B, date and reason for their absence when making the call.

## ID CARDS AND LANYARD

ID cards are issued to students during enrolment. The information on the card is used to log on to the college computer system, therefore you must have it with you at all times when on college premises.

You will also be issued with a lanyard during your induction. You **MUST ALWAYS** wear your lanyard and ID on college premises.

It must be visible to staff and students at all times, around your neck. If you have been reported 3 times for not wearing your lanyard and ID, you will be subject to a disciplinary and your course place could be at risk.

If you lose your card, replacements can be obtained from the MIS enrolment desk at a cost of £5.

# BACK TO BASICS

## CANCELLATION OF CLASSES

The college has the right to withdraw a class if there are insufficient enrolments or attendance falls below the minimum number of students required.

## ACCEPTABLE USE OF IT POLICY

All computers on campus are connected to the college IT network, which provides access to the electronic resources and internet. Please abide by the Acceptable Use of IT Policy, which you agreed to abide by during your enrolment.

## APPEALS PROCEDURE

If you feel an academic or vocational assessment decision is unfair, or that the assessment procedures were not carried out effectively, the college has an Appeals Procedure in place. If you would like to submit an appeal, please speak to your course tutor.

## LOST PROPERTY

If you find any property which you believe to be lost, please take the item(s) to main reception. It is your responsibility to look after your possessions. The college cannot accept liability for the theft, loss or damage to possessions of students. **All possessions are brought into the college at the owner's own risk.**

## CHANGING YOUR CONTACT DETAILS

If you change any of your contact details – this could be address, contact telephone number, email and emergency contact details – you **MUST** report them to the MIS Enrolment Desk immediately.

**The MIS Enrolment office is located just off main reception and the opening hours are:**

**Monday - Thursday: 8.30am - 5pm / Friday: 8.30am - 12.30pm**

(Please note: hours will be reduced during holiday periods)

Alternatively you can update them yourself via the ebsOntrack portal (<https://ebsontrackprospect-ontrack.stc.ac.uk/>)

## OUR PROMISE TO YOU

Now we have the formalities out of the way – this is our promise to you...



### OUR INTENT IS THAT:

We provide a curriculum that develops the knowledge, skills and behaviours that you will need in order to take advantage of the opportunities and experiences that prepare you for your next stage in education, training or employment – basically we will give you the skills, knowledge and confidence to take on the world!



### WE WILL IMPLEMENT THIS BY:

Providing expert lecturers with industry knowledge in their subject, and a dedicated team offering specialist tutorial and pastoral support and careers advice and guidance. We will be there for every step of your journey with us and beyond.



### THE IMPACT WILL BE:

You will leave us with the skills, knowledge, confidence and qualification to achieve the career you've worked so hard to get. You will leave us ready to dive straight into employment or further study.



# BEING A STUDENT

**SUPPORTING OUR STUDENTS IS ALWAYS AT THE FOREFRONT OF WHAT WE DO. WE TREAT EACH AND EVERY PERSON AS AN INDIVIDUAL, AND HAVE A TEAM OF EXPERTS ON HAND TO OFFER WHATEVER SUPPORT YOU NEED.**

## MENTAL HEALTH AND WELLBEING

We take the wellbeing and mental health of our students very seriously and we offer specialised services to support you whilst on your journey with us. We have a dedicated team of Wellbeing Adviser available to provide 1-1 support. They are there to listen and hear you, help with stress and anxiety, promote positive thinking and attitudes, support you in your course, signpost you to get the right help and be a general point of contact. You can book an appointment using the tablet in Student Services, ask your tutor for help referring or you can refer yourself using My Student Hub and selecting book with the team and then selecting wellbeing.

Find more information about this service on My Student Hub under the Health, Wellbeing & Counselling section. The Wellbeing Advisers are also there to support students who identify as young carers. Students who are young carers are able to access support such as one to one drop-in session and a support plan that outlines any adjustments etc. That they might require.

## COUNSELLING

Our onsite counselling service is available to all students aged 16 and above. We offer a free confidential service with a fully qualified counsellor and work around a 6-session model. Our counsellors can help if you are struggling with difficulties in your home and personal life, pressures at college, offer coping strategies and techniques and signpost to more specialist provisions when required. This is a self-referral service and can be accessed via My Student Hub under the Health, Wellbeing & Counselling section, you can also ask a wellbeing adviser or your tutor to help you refer if required.

You can find a range of resources, contacts and external provisions that can help support you with your mental health on the My Student Hub page under the Health, Wellbeing & Counselling section.



## STUDENT SERVICES - WE'RE HERE FOR YOU!

You'll find our friendly team based in the Student Services hub near to main reception. We are here to provide wrap around support to ensure you get the most out of your time at college, whether it be careers advice, wellbeing or financial support, we're here for you!

## CAREERS GUIDANCE

Our friendly, highly qualified Careers Guidance Advisors offer independent information, advice and guidance on career pathways, employment opportunities, training and further study. We can offer one to one careers support to create a personalised careers plan to support you on your journey to an exciting future! We also have a packed programme of careers activities across the year – from employer events, guest speakers, mock interviews and careers fairs to support you to explore what career path is right for you.

## HIGHER EDUCATION ADVICE

Our team are here to support you to explore all higher education options, whether that be university, degree apprenticeships or higher technical qualifications. Activities will include higher education fairs, bringing in guest speakers, taster day visits and much more!

## STUDENT FINANCE SUPPORT

The student bursary fund is available to support students during their time at college, whether it be for travel to and from college or childcare. If you are 16-18 (or 19-24 with and EHCP) you may also qualify for free college meals. Eligibility criteria applies.

We don't want finance to be a barrier for any student, if you have any queries please come and speak to us.

**Check out our page on My Student Hub for more information and to book an appointment with one of the team or pop in and see us in the Hub.**

**We're open during the following times:** Monday - Thursday 08:30-17:00 / Friday - 08:30-12:30  
**Call us on:** 0191 2900742 / 0191 2900743

Remember, we're here for you!

# HAVE YOUR SAY

**WE ALWAYS WANT TO HEAR YOUR THOUGHTS AND OPINIONS ABOUT HOW WE'RE DOING, WHAT WE ARE DOING WELL AND WHAT WE COULD IMPROVE ON. THAT'S WHY WE HAVE LOTS OF WAYS YOU CAN SPEAK UP AND VOICE YOUR THOUGHTS.**

## STUDENT GOVERNORS

You'll have the opportunity to voice the thoughts and opinions of the student body to our college governors and Senior Leaders

## STUDENT REPRESENTATIVES

We ensure there is a representative for each course who is able to speak on behalf of the group about a range of topics

## FOCUS GROUPS

Students will be invited to talk to the College Senior Leaders to share their feedback

## STUDENT SURVEYS

Students will be given the opportunity to take part in surveys throughout the year

## STUDENT FORUMS

Student Representatives will attend Student Forums to give feedback and make suggestions on behalf of the student group

## STUDENT UNIONS

The Student Union supports all students offering a wide variety of activities, clubs and societies as well as being the 'voice of the student'. Register your interest by emailing [studentunion@tynecoast.ac.uk](mailto:studentunion@tynecoast.ac.uk)



**IF YOU WOULD LIKE TO JOIN AND GET INVOLVED, PLEASE SPEAK TO OUR STUDENT SERVICES TEAM OR CHECK OUT OUR PAGE ON MYSTUDENTHUB**



# MONEY MATTERS

**IF YOU NEED SOME FINANCIAL HELP WITH YOUR STUDIES, WHETHER THAT IS FOR FEES, EQUIPMENT OR TRAVEL, WE HAVE A NUMBER OF SUPPORT PACKAGES AVAILABLE REGARDLESS OF YOUR AGE. COLLEGE BURSARY APPLICATIONS ARE MEANS TESTED AND SUBJECT TO TERMS AND CONDITIONS, WHICH MEANS YOUR BEHAVIOUR AND ATTENDANCE TO COLLEGE ARE TAKEN INTO ACCOUNT.**

We want to make sure all students are supported with their technology needs, therefore, we have introduced a Laptop Loan Scheme. Please contact Student Services for more information regarding laptop loans and how to apply.

All Bursary application forms and guidance are available on MyStudentHub.

Travel support funding will be sent on a weekly basis directly to your bank account, based on timetabled days and distance to college. If you received free meals while at school, then you could be entitled to the same at college. Eligibility criteria applies

**IF YOU REQUIRE ANY MORE INFORMATION ABOUT FINANCIAL HELP, PLEASE CALL OUR STUDENT SERVICES TEAM ON 0191 2900742 / 0191 2900743 OR POP INTO OUR STUDENT SERVICES HUB LOCATED NEXT TO MAIN RECEPTION.**

# ADDITIONAL LEARNING SUPPORT/SEND

**WE ARE HERE FOR YOU THROUGH EVERY STEP OF YOUR STUDENT JOURNEY. IF YOU NEED EXTRA SUPPORT, OUR ALS TEAM CAN HELP PUT TOGETHER A SUPPORT PACKAGE BESPOKE TO YOU.**

We provide support for students with a range of additional Special Educational Needs and Disabilities including:

- LEARNERS WITH EHCPs
- PHYSICAL DIFFICULTIES
- LEARNING DIFFICULTIES
- SPECIFIC LEARNING DIFFICULTIES SUCH AS DYSLEXIA, DYSPRAXIA, AND ADHD
- AUTISM / ASPERGERS
- VISUAL IMPAIRMENT
- HEARING IMPAIRMENT
- MEDICAL CONDITIONS
- MENTAL HEALTH

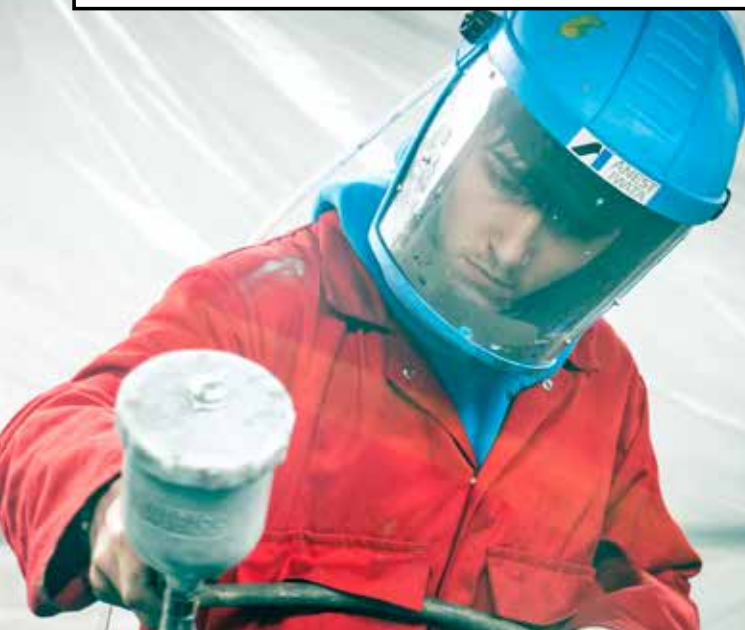
The types of support that may be available from the ALS team include:

- SUPPORT INTERVIEW
- PERSONAL CARE
- LUNCH/BREAK SUPPORT
- IN-CLASS
- SPECIALIST EQUIPMENT AND ASSISTIVE TECH
- ADAPTIONS OF RESOURCES
- EAAS
- DYSLEXIA
- SUPPORT IS TAILORED TO EACH INDIVIDUAL LEARNER.

**CONTACT THE ADDITIONAL LEARNING SUPPORT TEAM VIA EMAIL ON [ALS@TYNECOAST.AC.UK](mailto:ALS@TYNECOAST.AC.UK)  
REMEMBER TO INCLUDE YOUR NAME, DATE OF BIRTH & STUDENT NUMBER**



# WORK PLACEMENTS



An essential part of studying with us is participating in meaningful work placements. Getting real work experience gives you the opportunity to put the skills and knowledge you are learning in college into practice. But its more than that. Work placements give you an insight into your chosen career, prepare you for real working life, develop your confidence and introduce you to a new network of people. All of

these things make you a more appealing candidate to employers as well as looking great on your CV - highlighting key employability skills to employers.

We have a strong network of employers that we work with so, we can ensure all students get a work placement that really benefits their long-term goals. Our trusted employers are also fully aligned to our work placement policy which means you can be sure your progress is being monitored, your experience is rewarding and you are in a safe environment. Students going out on work placements will be fully briefed on their placement and will receive a pack full of useful information to support them along the way.

**FOR MORE INFORMATION ON WORK PLACEMENTS AND HOW THEY WORK WITH YOUR STUDY PROGRAMME, CONTACT [BUSINESSENGAGEMENT@TYNECOAST.AC.UK](mailto:BUSINESSENGAGEMENT@TYNECOAST.AC.UK)**

# PERSONAL DEVELOPMENT & ENRICHMENT

You will attend Personal Development sessions where you will have the chance to be involved in community projects, college wide enrichment, and enterprise activities, your coach will also support you with progression and employability.

# ENGLISH & MATHS

During your enrolment, you would have been asked to supply evidence in the form of exam certificates for your chosen course. If you have not yet achieved a grade 4/C or above, or a Level 2 Functional Skills qualification, you will be advised on which English and maths programme is more suited to you. This could be GCSE English and maths or Functional Skills. Regardless of the programme you study, you will receive dedicated support throughout so you can get the results you need.

# EXAM DATES

## NOVEMBER EXAMS

- TUES 4<sup>TH</sup> NOV 2025 - ENG P1
- WEDS 5<sup>TH</sup> NOV 2025 - MATHS P1
- THURS 6<sup>TH</sup> NOV 2025 - ENG P2
- FRI 7<sup>TH</sup> NOV 2025 - MATHS P2

## MOCKS - BOTH PAPER 1S:

- TUES 2<sup>ND</sup> DEC 2025 - ENGLISH
- WEDS 3<sup>RD</sup> DEC 2025 - MATHS

## MOCKS - BOTH PAPER 2S:

- THURS 12<sup>TH</sup> FEB 2026
- FRI 13<sup>TH</sup> FEB 2026

## SUMMER 2026 EXAMS:

- THURS 14<sup>TH</sup> MAY 2026 - MATHS P1
- THURS 21<sup>ST</sup> MAY 2026 - ENGLISH P1
- WEDS 3<sup>RD</sup> JUNE 2026 - MATHS P2
- FRI 5<sup>TH</sup> JUNE 2026 - ENGLISH P2

# WHAT WE EXPECT FROM YOU

## WHAT WE EXPECT FROM YOU

We will educate, support and guide you throughout your time with us but we do expect you to play your part. Don't worry - we aren't going to ask the impossible, just that you remain respectful while on campus and abide by our onsite rules to keep everyone safe and well.

- **BE POLITE AND CONSIDERATE TO OTHER STUDENTS, STAFF AND VISITORS AT ALL TIMES**
- **ARRIVE ON TIME AND ATTEND ALL TIMETABLED CLASSES**
- **WORK TO THE BEST OF YOUR ABILITY AT ALL TIMES**
- **BEHAVE RESPONSIBLY - AVOID SHOUTING, SWEARING, SPITTING OR OFFENSIVE BEHAVIOUR**
- **AVOID THE INVOLVEMENT OR USE OF ALCOHOL, DRUGS OR OTHER SUBSTANCES**
- **TREAT COLLEGE PREMISES AND PROPERTY WITH RESPECT**
- **HAVE YOUR ID CARD AND LANYARD WITH YOU AT ALL TIMES WHILE ON CAMPUS**
- **SUPPORT YOUR FELLOW STUDENTS**
- **ADHERE TO THE COLLEGE'S RULES AND REGULATIONS (AVAILABLE FROM YOUR COURSE TUTOR AND MOODLE)**



## RULES IN CLASSROOMS, WORKSHOPS OR OFFICES

To ensure your comfort and safety, these rules have been agreed with staff and students after consultation:

- **SHOW RESPECT TO OTHERS**
- **SHOW RESPECT TO CLASSROOM FURNITURE AND EQUIPMENT**
- **DO NOT EAT OR DRINK IN CLASSROOMS, EXCEPT WATER IN A SEALED CONTAINER**
- **TURN OFF YOUR MOBILE PHONES AND OTHER ELECTRONIC DEVICES - USE APPROPRIATELY WHEN REQUESTED TO DO SO IN LESSONS**
- **REMOVE HATS, HOODS AND COATS**
- **ADHERE TO HEALTH AND SAFETY REGULATIONS**
- **LEAVE THE ROOM HOW YOU WOULD LIKE TO FIND IT**
- **BE PREPARED FOR YOUR SESSIONS WITH EVERYTHING YOU MAY NEED**
- **ENSURE WORK IS COMPLETED ON TIME**

## UNACCEPTABLE CONDUCT

To protect students and staff, the college retains the right to remove anyone from the premises whose behaviour is deemed unacceptable, and to remove

- **YOU MUST WEAR YOUR ID BADGE AND LANYARD AT ALL TIMES WHEN ON COLLEGE PREMISES.**
- **YOU WILL BE ASKED TO SHOW PROOF OF IDENTITY WHEN NOT WEARING YOUR LANYARD.**
- **WE HAVE A STUDENT DISCIPLINARY PROCEDURE IN PLACE TO DEAL WITH LEARNERS WHO HAVE BEHAVED INAPPROPRIATELY OR UNACCEPTABLE. A COPY OF THIS IS AVAILABLE ON OUR WEBSITE, FROM YOUR COURSE LEADER AND STUDENT SERVICES.**



# WORK & PLAY

## IS ALWAYS ON THE TIMETABLE

**WE BELIEVE THAT COMING TO COLLEGE SHOULD BE MORE THAN JUST A QUALIFICATION. IT'S ALSO ABOUT DEVELOPING YOUR PERSONAL SKILLS, SUPPORTING YOUR PHYSICAL AND MENTAL WELLBEING, BUILDING YOUR CONFIDENCE, AND GETTING YOU WORK-READY. THAT'S WHY THERE'S LOADS TO DO ON CAMPUS WHEN YOU'RE NOT BUSY STUDYING.**



## ENRICHMENT & WELLBEING

**AS A STUDENT AT SOUTH TYNESIDE, WE HAVE A WIDE RANGE OF EXCITING ENRICHMENT AND WELLBEING PROGRAMMES FOR YOU TO TAKE FULL ADVANTAGE OF.**

Our enrichment programmes will include a variety of sports academies and clubs to sign up to as well as the opportunity to celebrate important days throughout the academic year including Mental Health Awareness Week, LGBTQ+ week, Black History Month plus much more.

The enrichment activities will also include off-site trips and visits as well as charity fundraising events to support our local community. Be sure to sign up during freshers and look out for more enrichment opportunities throughout the year.



### ACCESS TO THE GYM

Our on-campus gym is located in the studios within the Halls of Residence grounds and is open to both students and staff. With competitive membership rates, the gym is fully equipped with the latest fitness gear and offers optional fitness classes and personal training sessions. Whether you're a beginner or a fitness enthusiast, our friendly and experienced fitness team are here to support you every step of the way.

# STUDENT UNION

Our Tyne Coast College Students' Union representatives work across TyneMet College, South Tyneside College and South Shields Marine School. The Student Union is led by our Student Union presidents who are employed to make sure you get the most from your College experience.

As a member of our Students' Union you can get involved in loads of activities held throughout the year like student events, entrepreneurial projects, charity support events and challenges, the list goes on. As well as all the fun stuff, you get to have your say about college life and any changes you would like to see. The best part is you can get involved as much or as little as you want – there's no pressure.

## WHY JOIN?

- **MAKE THINGS HAPPEN:  
GOT IDEAS FOR IMPROVING CAMPUS LIFE?  
THIS IS YOUR CHANCE TO TURN THEM INTO REALITY.**
- **LEVEL UP YOUR SKILLS:  
GET LEADERSHIP EXPERIENCE THAT LOOKS GREAT ON YOUR CV**
- **MEET NEW PEOPLE:  
CONNECT WITH STUDENTS WHO CARE ABOUT THE SAME THINGS YOU DO**
- **SHAPE YOUR COLLEGE:  
HELP CREATE A CAMPUS THAT'S MORE FUN, INCLUSIVE,  
AND SUPPORTIVE FOR EVERYONE**



### WANT TO GET INVOLVED?

Please contact our Students' Union directly by emailing [studentunion@tynecoast.ac.uk](mailto:studentunion@tynecoast.ac.uk)

## LIBRARY

Welcome to the Library – Your Hub for Study and Support

Our library is a vibrant space packed with resources to support your learning journey. Alongside a wide selection of books and academic journals, we offer a fully equipped computer suite for independent study. Here, you can access our extensive collection of e-books and specialist online resources.

Need a hand while you're here? Just visit the main desk—our friendly staff are always ready to help.

You can browse the full catalogue of both libraries from any PC, via Moodle, or through the Student Hub.

Whether you're working on a group project or need a quiet space to focus, we've got you covered with three bookable study rooms—just ask at the library desk.

Forgot your pen? No problem! Visit our library shop for stationery, specialist drawing tools, branded clothing, and more.

Printing, photocopying, and scanning services are available, and we also offer binding for your assignments.

Please note: A limited number of computers are available for email and social media use during break times. If demand for study space is high, these machines may be reserved for academic use.

## OPENING TIMES

**MONDAY: 8.30AM – 5PM**

**FRIDAY: 8.30AM – 4.30PM**

**TUESDAY: 8.30AM – 8PM**

**SATURDAY: CLOSED**

**WEDNESDAY: 8.30AM – 5PM**

**SUNDAY: CLOSED**

**THURSDAY: 8.30AM – 8PM**

There will be reduced opening hours during holiday periods.

## THE SALON

Relax, unwind and treat yourself at The Salon. Staffed by our talented hair and beauty trainees, customers can indulge in various treatments and services from facials, massages and make up application to stylish cuts and colours – all available at greatly reduced prices.

# COMPLAINTS PROCEDURE

**WE HOPE YOU ARE COMPLETELY SATISFIED WITH ALL ASPECTS OF THE SERVICE YOU RECEIVE DURING YOUR TIME WITH US. HOWEVER, IF THIS IS NOT THE CASE, WE'D LIKE TO KNOW HOW WE COULD IMPROVE.**



**IF YOU WOULD LIKE TO SUBMIT AN IMPROVEMENT OR COMPLAINT, PLEASE CONTACT STUDENT SERVICES**

on **0191 427 3500** or email **info@stc.ac.uk**

You can also visit main reception.

## CATERING SERVICES



### THE DOCK

Situated just off main reception, you can get a selection of hot and cold refreshments, and main meals including vegetarian and healthy options. Refreshments from **10am** / Lunch (hot food offer) **11.30am - 1.30pm\*** Afternoon (tea, coffee & snacks) **1.30pm - 4.00pm\***



### COSTA/LRC

Situated at our South Shields Marine School entrance, this facility offers a selection of fresh sandwiches, pastries and hot and cold beverages. We also offer a light breakfast service from 08.30-11.30, Monday to Thursday. General service (drinks, snacks, sandwiches): Monday to Thursday: **08:30am -3.00pm** / Friday: **08.30am - 11.00pm\*\***



### SKIP THE QUEUES - ORDER AHEAD WITH UPAY!

Avoid waiting in line by ordering your food and drinks ahead using the Upay app — it's quick, easy, and contactless!

- Pre-order (click & collect) available exclusively at the STC campus
- Orders must be made via the Upay app, which you can download to your smartphone
- QR codes for easy download are displayed on posters around campus
- Don't miss out on promotions like our coffee loyalty stamp card buy 8 coffees and get your 9th free!

\*Please note, all catering facilities will close at 1pm on a Friday.





# GET IN TOUCH

CONTACT US VIA



Call us on **0191 427 3500** or  
email us at **info@stc.ac.uk**  
To find out more, visit **www.stc.ac.uk**

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